

**UNITED STATES DISTRICT COURT  
EASTERN DISTRICT OF TEXAS**

<b>KAREN MACK</b>	)	<b>JURY TRIAL DEMANDED</b>
<b>Plaintiff,</b>	)	
	)	
<b>v.</b>	)	<b>Case No.</b>
	)	
<b>I.C. SYSTEM, INC.</b>	)	
<b>Defendant.</b>	)	
	)	
	)	

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**COMPLAINT AND DEMAND FOR JURY TRIAL**

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**I. INTRODUCTION**

1. This is an action for actual and statutory damages brought by Plaintiff Karen Mack (hereinafter “Plaintiff”), an individual consumer, against Defendant, I.C. System, Inc. (hereinafter “Defendant”) for violations of the Fair Debt Collection Practices Act, 15 U.S.C § 1692 *et seq.* (hereinafter “FDCPA”), which prohibits debt collectors from engaging in abusive, deceptive, and unfair debt collection practices.

**II. JURISDICTION AND VENUE**

2. Jurisdiction of this court arises under 15 U.S.C § 1692k(d) 28 U.S.C 1331. Venue in this District is proper in that the Defendant transacts business in Tyler, Smith

County, Texas, and the conduct complained of occurred in Tyler, Smith County, Texas.

### **III. PARTIES**

3. Plaintiff is a natural person residing in Tyler, Smith County, Texas. Plaintiff is a consumer as defined by the Fair Debt Collection Practices Act, 15 U.S.C. §1692a(3).
4. Upon information and belief, Defendant is a Minnesota corporation with its principal place of business located at 444 Highway 96 East, St. Paul, MN 55127.
5. Defendant is engaged in the collection of debt from consumers using the mail and telephone. Defendant regularly attempts to collect consumers' debts alleged to be due to another.

### **IV. FACTS OF THE COMPLAINT**

6. Defendant is a “debt collector” as defined by the FDCPA, 15 U.S.C 1692a(6).
7. On or about October 08, 2020, Plaintiff reviewed her credit report on “Credit Karma.”
8. On the report, Plaintiff observed a trade line from Defendant.
9. Defendant furnished a trade line of \$305.41 allegedly owned to ATT Direct TV.
10. On October 08, 2020, Plaintiff made a dispute to Defendant via telephone. On December 27, 2020 Plaintiff re-checked her credit reports and noticed that Defendant failed to communicate that the debt was disputed.

11. Defendant's publishing of such inaccurate and incomplete information has severely damaged the personal and credit reputation of Plaintiff and caused severe humiliation, and emotional distress and mental anguish.

**V. FIRST CLAIM FOR RELIEF  
15 U.S.C. §1692e(8)**

12. Plaintiff re-alleges and reincorporates all previous paragraphs as if fully set out herein.
13. Defendant violated 15 U.S.C § 1692e(8) of the FDCPA by failing to disclose to the consumer reporting agencies that alleged debt was in dispute by Plaintiff.
14. As a result of the above violations of the FDCPA, the Defendant is liable to Plaintiff for actual damages, statutory damages and costs.

**VI. JURY DEMAND AND PRAYER FOR RELIEF**

WHEREFORE, Plaintiff respectfully demands a jury trial and requests that judgment be entered in favor of Plaintiff and against Defendant for:

- A. Judgment for the violations occurred for violating the FDCPA;
- B. Actual damages pursuant to 15 U.S.C 1692k(1)(2);
- C. Statutory damages pursuant to 15 U.S.C 1692k(2);
- D. Costs and reasonable attorney's fees pursuant to 15 U.S.C 1692k(3);
- E. For such other and further relief as the Court may deem just and proper.

Respectfully submitted,

Dated: January 26, 2021

By: s/ Tiffany Hill  
Tiffany Hill, Esq. (OBA# 31332)

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